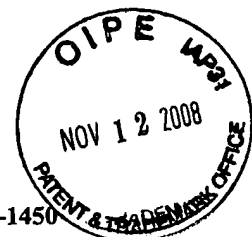


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 SUITE 2110  
 AUSTIN, TX 78759

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(Depositor's name)
(Signature)
(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/628,647	07/28/2003	Amanda Elizabeth Chessell	RSW920030117US1	4885

TITLE OF INVENTION: RESOLVING PROBLEMS IN A BUSINESS PROCESS UTILIZING A SITUATIONAL REPRESENTATION OF COMPONENT STATUS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1440	\$300	\$0	\$1740	11/12/2008
EXAMINER				11/13/2008	SHOHAMMI 00000055 090461	10628647
DUNCAN, MARC M		ART UNIT 2113	CLASS-SUBCLASS 714-038000	01 FC:1501	1510.00 DA	
				02 FC:1504	300.00 DA	

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

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☒ "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.

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 (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

- 1 A. Bruce Clay  
 2 Dillon & Yudell LLP  
 3 \_\_\_\_\_

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

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(A) NAME OF ASSIGNEE

International Business  
 Machines Corporation

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Armonk, New York

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

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5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature

*Brian F. Russell*

Date 9/17/2008

Typed or printed name

Brian F. Russell

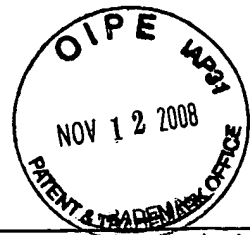
Registration No. 40,796

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EXAMINER	ART UNIT	CLASS-SUBCLASS
DUNCAN, MARC M	2113	714-038000

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Authorized Signature

Brian F. Russell

Date 9/17/2008

Typed or printed name

Brian F. Russell

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